GPTfy

Health Cloud & AI

Learn how you can use GPTfy to transform Healthcare services and step up your operations.

Improve Healthcare Services

Goal	Use Case	Persona	Resource
Ensure tailored care by assigning care plan goals and tasks	• Summarize individual care plans and health goals.	Medical Staff	Healthcare goals & tasks summary
Save time by auto-generating contextual email drafts	• Ditch generic replies. Craft engaging, contextual emails that meet patient/policyholders' expectations	Support Agent, Medical Staff, Payor	Auto-generate Case follow-up emails
Identify key touchpoints & resolve concerns faster by tracking patient sentiment	• Track and evaluate the sentiment progression throughout the lifecycle of a case and identify key touchpoints to improve service	Health Data Analyst, Support Agent, Medical Staff	Case sentiment journey
Resolve concerns faster by summarizing health data	• Summarize patient assessments and highlight concerns and suggestion for health overview	Health Data Analyst, Medical Staff	Case sentiment & summary
Increase efficiency and productivity with a 360° overview of accounts	• Integrate and centralize all patient health records, previous treatments, medications, and other data.	Medical Staff	Patient 360° overview

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